



Thurs., March 26, 2020

To: All Potential Bidders

Re: RFP20001 - RFP for IDR Tax Modernization Program

ADDENDUM ONE

Further breakdown of the evaluation criteria and available points for this RFP include:

Technical Scored Points	7500
Cost Proposal Points	2500
TOTAL POINTS AVAILABLE	10,000

RFP Section Scored Requirements	Technical Criteria	Possible Technical Points
4.3.1	Qualifications, including all subsections	500
4.3.2	Program Organization	100
4.3.2.1	Key Personnel	
	Program Sponsor	20
	Program Manager	20
	Application Architect	40
	Training Lead	20
	Technical Lead	20
	Testing Lead	20
	Data Lead	20
	Business Lead	20
	Security Lead	20
4.3.3	Quality Assurance	100
4.3.4	Functional Specifications	
4.3.4.1	Functional Specifications Matrix - Attachment 3	600
4.3.4.2	Workflow	100
4.3.4.3	Business Rules	300
4.3.4.4	Reporting and Analytics	300
4.3.4.5	State Offset Program	200

4.3.5	Key User Scenarios	
4.3.5.1	Key Scenarios: Manage Constituency Relationships	100
4.3.5.2	Key Scenarios: Process Payments and Returns	100
4.3.5.3	Key Scenarios: Manage Collections	100
4.3.5.4	Key Scenarios: Conduct Audits and Investigations	100
4.3.5.5	Key Scenarios: Manage the Enterprise	100
4.3.6	Technical Specifications	
4.3.6.1	Technical Specifications Matrix - Attachment 15	300
4.3.6.1	Hosting Services	200
4.3.6.1	Secured Role-Based Authentication	100
4.3.6.1	Data Warehouse	200
4.3.6.1	Interfaces and Third Party Integrations, including Telephony Interface	100
4.3.6.1	Document Management	100
4.3.7	Implementation Services	
4.3.7.1	Program Management	200
4.3.7.2	Organizational Change Management (OCM)	200
4.3.7.3	Training and Knowledge Transfer	300
4.3.7.4	Business Process Analysis	200
4.3.7.5	Environment Setup	100
4.3.7.6	Configuration and Customization	200
4.3.7.7	Testing	200
4.3.7.8	Data Conversion and Migration	300
	Support Services	
4.3.8.1	Data Administration	300
4.3.8.2	Warranty Support	200
4.3.8.3	Support and Warranty Service Level Agreement (SLA)	200
4.3.8.4	Hosting Support	300
4.3.8.5	System Administration	300
4.3.8.6	Help Desk Support	200
4.3.9	Compliance, including all subsections	200
4.3.10	Disaster Recovery / Business Continuity	200
	Total available Technical Points	7,500

RFP Attachment # 4 Cost Proposal Revised	Cost Criteria	Possible Cost Points
Total Possible Cost Proposal Points	The Respondent providing the lowest all-inclusive total cost (for 15 years) will be awarded the maximum points. (Total Cost is \$ amount automatically calculated and listed in lower right hand box of the Total Cost Summary worksheet.) The other Respondents will receive a proportional # of points in relation to the lowest cost proposal.	2,500