

State of Iowa Juvenile Court Services



June 4, 2026

Responses to Questions received regarding Tracking, Monitoring, and Outreach RFP JUV-27-TR-02-004:

Questions 1-8 reference: "10. Transportation to help Youth and families with activities related to reducing delinquency risk factors as identified and approved by JCO."

1. How many transports does juvenile court estimate will be needed?
Q1 Answer: JCS D2 has averaged approximately 42 trips per month in the last few years.
2. How many transports are estimated for court appearances?
Q2 Answer: Unfortunately, that data is not available.
3. How many transports are estimated for home visits?
Q3 Answer: Unfortunately, that data is not available.
4. Would JCS suggest respondent be training in CPI or other forms of protection?
Q4 Answer: While advanced training is beneficial, it is not something that JCS would require at this time.
5. Would JCS put a maximum length of time for detention alternative referred youth? For example, youth can only remain on 5 plus weekly visits for 2 weeks?
Q5 Answer: Several variables weigh into plans developed for youth under JCS supervision; due to circumstances beyond our control, (such as a judge's order), setting a maximum length of time for detention alternative for youth is not something that JCS can set.
6. Would JCS allow respondent to use Dash Cams to ensure safety of youth, staff, and families?
Q6 Answer: No, JCS D2 would not agree to respondent's use of Dash Cams. JCS utilizes tools to assess a youth's risk and safety levels.
7. Would JCS consider putting a minimum timeline on transportation notice, i.e. at least 3 days prior to transportation?
Q7 Answer: JCS D2 will agree to provide a 3 day timeline to notify the Successful Respondent prior to required transportation, with the understanding that, under special circumstances, this may not always be possible.
8. Will transportation be considered face to face visits?
Q8 Answer: Considering a transportation trip as meeting a face-to-face requirement would be determined on a case-by-case basis, depending upon whether the contact was meaningful and documented with case notes supporting the meaningful contact.

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9. Can Juvenile Court Services provide the number of youth served and the total amount invoiced and paid under the current Tracking, Monitoring, and Outreach contract during the most recent contract year?

Q9 Answer: In the most recently completed fiscal year, SFY2025, 452 youth were served under the Tracking, Monitoring and Outreach contract. \$201,231 was invoiced and paid for those youth served.

10. Approximately how many youth received GPS Electronic Monitoring services during the most recent contract year?

Q10 Answer: Approximately 156 youth received GPS Electronic Monitoring services during SFY2025.

11. What service enhancements or program improvements would Juvenile Court Services most like to see from a future provider beyond the minimum requirements outlined in the RFP?

Q11 Answer: The RFP provides an accurate assessment of the needs of JCS D2.

12. Upon contract award, what is the anticipated timeline for implementation and commencement of services?

Q12 Answer: JCS D2 anticipates services resulting from this RFP beginning July 1, 2026.

13. What operational, service delivery, or outcome challenges has Juvenile Court Services experienced with the current service model that it hopes to address through this procurement?

Q13 Answer: The main challenge to service delivery identified by JCS D2 is that "tracking" services have shifted over time from random, unscheduled checks on youth to scheduled visits. While scheduled visits allow for eyes on the youth and in the home, JCS D2's overall concern is that scheduling visits creates missed opportunities and lessens safety for the youth and their communities.