**Appendix A – MED-23-031 Vendor Submission Document**

To respond to the Iowa Department of Health and Human Services’ RFI No. MED-23-031, submit this document as an electronic word processing document that is compatible with Microsoft Word software and sent as an attachment to email along with any additional documents referenced in the response as needed. Email these documents to: [RFIMED-22-0@dhs.state.ia.us](mailto:RFIMED-22-0@dhs.state.ia.us). Please use the phrase “Request for Information Response” in the email’s subject line. Respondents are encouraged to request a confirmation of receipt of the emailed response.

Responses should be specific, concise, and complete enough to explain the point. Respondents may answer any question they choose; there is no obligation to answer each question. The Agency requests that the total number of pages of the final response, including both written responses and the associated attachments, not exceed 20 pages. Do not include marketing materials as part of the response.

Reference Section 3 of the RFI for the date this written response document is due.

In the space below, enter the name of a contact person for this response. Include that person’s title, company name, mailing address, telephone number(s), and an email address, if available. If other persons contributed to this response, list them subsequently.

Contact:

Title:

Company:

Mailing Address:

Telephone Number(s):

Email Address:

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| **Request for Confidential Treatment (See RFI Section 4.4.1)** | | |
| **Location in Bid (Tab/Page)** | **Statutory Basis for Confidentiality** | **Description/Explanation** |
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Use the below questionnaire to enter responses. Where diagrams or other attachments are required, provide a reference to the corresponding attached files.

The Agency seeks written responses to the below:

1. Telestration technical approach: Feedback on Iowa’s vision for Medicaid Enterprise Systems (MES) integration in the “New Elephant” build-out approach, including:
   * Necessary and advised scope of integration services and technologies that will be necessary to achieve the “New Elephant” vision
   * Recommended approaches for dividing responsibilities and ownership of integration software product licensing and the integration services needed to implement/configure integration software between vendors
   * Implementing and managing governance, contract management, SLAs, etc., for the multiple vendors that will be involved
   * Experience, benefits, and challenges with establishing similar approaches in other states
   * Approaches to maintain and improve the stated outcomes for the Provider Services module through integration technology and related integration services
   * Estimated timeframe for standing up the integration platform or technologies that would enable integration activities to begin. What factors go into that timing estimate?
2. The Agency is looking to hold ongoing discussions with vendors and is exploring channels for these discussions. Would you be open to the following channels:
   * Periodic whiteboarding sessions with the MEME project team to actively work on viable ideas and options
   * Open Microsoft Teams channel with the MEME project team and other RFI respondents
   * Other channels you would recommend
3. The Agency is exploring utilizing NASPO ValuePoint for a future Integration Services and/or Technologies solicitation. Would you be interested in bidding through a NASPO procurement?