



**Request for Proposal ACFS 20-001**  
**Iowa SNAP/EBT and TANF/EPC Processing Services**  
**Follow up - Respondent Questions and Agency Responses – Round 2**

**Table 1, Question 86**

Please provide the EPC statistics for the number of the following over the last 12-month period:

1. ATM balance inquiry
2. ATM transaction denial
3. PIN-based POS transactions
4. Signature-based POS transactions
5. POS denial
6. Overdrafts
7. Express EPC deliveries

EPC Statistics for the period of 4/1/17 thru 3/31/18							
Month	ATM balance inquiry	ATM transaction denial	PIN-based POS transactions	Signature-based POS transactions	POS denial transactions	Overdrafts	Express EPC deliveries
4/17			33,133	30,534			155
5/17			32,221	29,907			202
6/17			32,322	28,105			240
7/17			33,553	28,936			182
8/17			31,872	28,401			192
9/17			32,202	29,716			185
10/17			33,258	31,021			218
11/17			31,307	29,388			188
12/17			32,392	29,726			200
1/18			31,281	29,456			197
2/18			29,344	27,477			142
3/18			28,642	29,201			145
<b>12 Month Total</b>	<b>57,437 ATM balance inquiries during this period.</b>	<b>Data not available</b>	<b>381,527</b>	<b>351,868</b>	<b>Data not available</b>	<b>12,249 accounts had an overdraft during this period.</b>	<b>2246</b>