

**Third Amendment to the Iowa Department of Human Services
Actuarial Services for Iowa Medicaid**

This amendment to RFP MED-19-001 is effective as of March 29, 2018. The RFP is amended as follows:

Revision 1: The RFP MED-19-001 is modified to add the following:

1.3.1.7 General Obligations

I. Transition Phase

1. Provide a transition work plan to the Agency within 10 business days of execution of the Contract detailing the Contractor's strategy to implement the staff, systems and services contemplated by this Contract. The transition work plan shall also encompass the following:
 - a. A systems implementation plan detailing implementation, quality assurance, and testing activities related to Contractor's system solutions;
 - b. A quality assurance plan detailing requirements and timeframes for monitoring the quality and accuracy, as well as continuous workflow analysis, of the Contractor's functions;
 - c. A reporting plan detailing requirements for submitting reports to the Agency. This plan shall be developed in consultation with the Agency.

J. Turnover Phase

Within the final phase of the Contract, the Contractor turns over operations to a new contractor near the end of the Contract term. This phase is activated when the Agency enters into a contract with a new entity (such as a newly awarded contractor) and begins the process of transferring responsibility for operations to that entity.

Once the turnover phase begins, the Contractor shall:

- A. Fully cooperate with the Agency and new entity.
- B. Develop and comply with a turnover plan detailing the activities necessary to transfer responsibility for operations to the new entity.