

Question Number	Page #	RFP Document	RFP Page(s) and Section Number(s)	Vendor Question	Agency Response
1	136	Attachment F	I.2.20	Please provide a list of the Iowa Insurance Division's approved auditors.	The Iowa Insurance Division does not have a list of approved auditors. CPA qualifications are outlined in Iowa Administrative Code section 191-98.
2	63	Attachment F	C.2.14	Should "PCP" be replaced with PDP" (Primary Dental Provider)?	No changes will be made at this time. Please reference Exhibit B Glossary of Terms/Definitions for definition of PCP.
3	87	Attachment F	E.3.07	Hospitals should be excluded as they are not a covered provider whose claims are paid by the dental plans.	No changes will be made at this time as Hospitals should be included as it is possible for a Primary Care Provider (Dentist) or Specialist to go into a hospital setting.
4	89	Attachment F	E.5.03	This appears to be a list medical plan providers. Recommend replacing with the appropriate dental specialties.	No changes will be made at this time. Please reference Exhibit B Glossary of Terms/Definitions for definitions of terms in question.
5	100	Attachment F	F.6.25	Recommend adding clarifying language that coverage for transportation services is not part of the dental program. Transportation services are carved out per C.2.04(d).	No changes will be made at this time. Please see the RFP section E.04(h) and F.6.25(c)
6	101	Attachment F	F.6.26	Recommend updating "PCP" to "PDP".	No changes will be made at this time. Please reference Exhibit B Glossary of Terms/Definitions for definition of PCP.
7	107-108	Attachment F	G.2.09; G.2.11; G.2.12; and G.2.13	Should a statement be added that this is for adults only as specified in G.2.10?	Other sections (G.2.09; G.2.11; G.2.12; and G.2.13) follow member grouping called out in RFP section G.2.10.
8		Capitation Rate Data Book		The current incumbents appear to have unique capitation rates (per Appendix I of the DWP SFY25 Rate Certification information available on HHS's website https://hhs.iowa.gov/media/13962/download?inline) Should HHS select two dental plans from this RFP, is it intending to continue on with having separate rates for each plan?	It is correct that currently, there are different capitation payments paid to dental wellness plan contractors. If multiple dental plan contractors are awarded, Iowa HHS intends to pay the same capitation rate for each dental plan; however, the final capitation rates may vary between dental plans for elements as described in the last section of the State Fiscal Year (SFY) 2027 Rate Estimate Narrative available to prospective bidders in the bidder's library or at the discretion of Iowa HHS. Iowa HHS's actuary will develop and certify the actuarially sound rates which may include capitation payment rate differentials, if necessary. This information will be communicated to the awarded dental plan contractors during the proposed timeline for capitation rate adjustments following the award of the RFP.
9		Attachment K		When is the Vendor Security Questionnaire due to the Agency?	The Vendor Security Questionnaire (VSQ) is due to the Agency with submitted bid proposal.