



Friday, Nov. 2, 2018

To: All Potential Bidders

Re: RFP1219005003 – RFP for Worker’s Compensation Third Party Administration

ADDENDUM ONE

Further breakdown of the evaluation criteria and points for this RFP include:

Technical Specifications (Required) Scored Points	800
Cost Proposal Points	200
TOTAL POINTS AVAILABLE	1,000

RFP Section Scored Requirements	Technical Criteria	Possible Technical Points
4.2.1	Contractor Background & Experience	-
4.2.1.1	Scope and Mission	10
4.2.1.2	Service Experience	52
4.2.1.3	Industry Position	38
4.2.2	Claim Intake	56
4.2.3	Claims Management System	-
4.2.3.1	Administrative Capabilities	45
4.2.3.2	Detail Capabilities	45
4.2.3.3	Interface Capabilities	46
4.2.4	Claims Management Practices	-
4.2.4.1	Best Practices	70
4.2.4.2	Quality Practices	18
4.2.4.3	Customization Practices	35
4.2.5	Data Management and Reporting	-
4.2.5.1	Data Security	38
4.2.5.2	Reporting Capabilities	58
4.2.6	Financial Management	-
4.2.6.1	Financial Management Practices	24
4.2.6.2	Integration Capabilities	54
4.2.6.3	Financial Reporting Capabilities	20
4.2.7	Ancillary Services	75
4.2.8	Contractor Stability and Surety	-
4.2.8.1	Regulation	23
4.2.8.2	Contract Terminations	23
4.2.9	Implementation and Account Management	70

4.3	Optional Specifications	Both Technical & Cost Optional Specifications will not be scored
	Total Possible Technical (Required) Scored Points	800
	Minimum contractor score required for Technical Scored Points	480 (60%)

RFP Attachment # 5 Cost Proposal	Cost Criteria	Possible Cost Points
Exhibit 1	Cost Pricing Elements for Staffing and Salaries	120
Exhibit 1	Fixed Fee Element	40
Exhibit 2	Managed Care Services	40
	Total Possible Cost Proposal Points	200