



STATE OF IOWA  
MASTER AGREEMENT  
Contract Declaration and Execution

MA 005

20299D

EFFECTIVE BEGIN DATE: 04-15-2024  
EXPIRATION DATE: 04-14-2025  
PAGE: 1 of 3

**VENDOR:**

Interactive Services Network Inc  
IPFone  
VS000008287  
Attn: Accounts Receivable  
1035 NE 125th St Ste 200  
North Miami, FL 33161-5840

**VENDOR CONTACT:**

Mike Tobin  
PHONE: 215-663-3605  
EMAIL: mtobin@ipfone.com

**ISSUER:**

Randy Bennett  
PHONE: 515-322-1210  
EMAIL: Randy.Bennett@iowa.gov

EXT:

FOB: FOB Dest, Freight Prepaid

**Contract For:** Unify Telecommunications Equipment Maintenance

The parties agree to comply with the terms and conditions on the following attachments which are by this reference made a part of the Agreement.

Attachments are on file with the Department of Administrative Services - Central Procurement.

Attachment 1: Competitive Solicitation RFB0520005227

Attachment 2: Contractor's Response to Solicitation Criteria RFB0520005227 (except for any contractor objection or amendment to the Competitive Solicitation Document requirements that the State has not explicitly agreed to in writing)

Attachment 3: Bid Tabulation to competitive solicitation RFB0520005227.

For ordering and billing contact: Vicki Frez, 904-309-7208, vfrez@ipfone.com

**RENEWAL OPTIONS**

FROM 04-15-2025 TO 04-14-2026

**AUTHORIZED DEPARTMENT**

ALL  
SUB Other Governmental Entities



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LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE
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1	0.00000	HOUR	92037	\$ 165.000000
				\$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

**Networking Services (Including Installation, Security, and M  
 Phone Support - Regular Hours**

8-4:30 Business Day (8:00 am - 4:30 pm Monday - Friday)

Minimum Hours: 2 hour

4	0.00000	EA	92037	\$ 0.000000
				\$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

**Networking Services (Including Installation, Security, and M  
 Unify Support - Parts and Equipment**

15% off list price. Labor to install based on rates listed above.  
 Labor on large projects priced separately.

5	0.00000	EA	92037	\$ 0.000000
				\$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

**Networking Services (Including Installation, Security, and M  
 Unify Support - Licensing**

15% off list price. Labor to install based on rates listed above.  
 Labor on large projects priced separately. Unify systems must be at  
 current SW release to add licensing

