

NASPO Account Application

Please visit <https://naspo.language.link> to complete this application online

Company Name: _____

Company Contact: _____ Billing Contact Name: _____

E-mail Address: _____ Billing Contact E-mail: _____

Phone Number: _____ Billing Contact Phone: _____

Fax Number: _____ Billing Contact Fax: _____

Address: _____

City: _____ State: _____ ZIP: _____

Billing Address (if different): _____

City: _____ State: _____ P.O. Box: _____ ZIP: _____

General Account Information

Please list the top languages serviced: _____

Hours and days of operation: _____

Type of Business: _____

Additional data collection for telephonic interpretation only:

To better serve your needs we offer **two** numeric data fields to be gathered at the time of the call. Please indicate what information you require us to gather in order to connect with an interpreter. These fields should contain information required by your accounting staff to track and pay for services rendered. This information will be included on your invoice and call detail records on our client portal. (i.e. employee ID, cost center, location code)

Please check here if you do not require any additional data collection (otherwise indicate below):

Numeric data field 1: _____

Numeric data field 2: _____

Please note, Language Link is unable to gather additional details after the call has been completed. Any changes to this process may incur additional charges.

PRICING INFORMATION

I _____ authorize Language Link to bill (Company Name) _____ for the charges generated by interpretation services. Please mark the box of which services and pricing model you would like to activate for your interpretation account.

Pricing Model 1:

OPI charges \$.57 per minute for all languages

Each call has a one minute minimum billed in six second increments. Setup of the account includes toll-free number, access code, additional data collection (if applicable), and web portal access to retrieve electronic invoices.

VRI charges \$1.99 per minute for ASL, \$.89 per minute all other languages

Video-Remote Interpretation (VRI) sessions are billed in one minute increments.

Pricing Model 2:

VRI/OPI charges \$1.99 per minute for ASL, \$.85 per minute for all other languages for both services.

Additional Services:

We also have Dual Handset phones and Y-cables available for an additional cost. Please indicate how many you need for your office.

_____ Dual Handsets phones \$150 per phone

Digital Handset Analog Handset

_____ Y-cable and additional handset \$35 each

Translation Services

Translation services are included in this contract. Language Link is happy to provide complimentary quotes based on the Price Agreement under your state contract.

Terms & Conditions

Language Link will bill for charges generated for telephonic interpreting per Master Pricing Agreement #90-00018-00003AB and your state contract. ****PO's are required for CA, NM, FL, TX; please submit PO with account application.****

Additional services not covered in the Master Pricing Agreement such as Transcription, Localization, 3rd party international calls, hard copy invoicing and reporting are gladly offered under separate agreements or quotes. Please feel free to contact our sales department if you are interested in adding any of these services.

Email to naspo@language.link

Authorized Signature _____ Date _____

Name of Signature _____