STATE OF IOWA
MASTER AGREEMENT
Contract Declaration and Execution

MA 005 **26092A**

EFFECTIVE BEGIN DATE: 11-01-2026
EXPIRATION DATE: 10-31-2027

VENDOR:
LIFE INTERPRETATION INC

00003073302

PO BOX 5002
DES MOINES, IA 50305

VENDOR CONTACT:
Susan Hardine
PHONE: 515-265-5433 **EXT:**
EMAIL: schedule@lifeinterpreter.com

ISSUER:
Linh Van Gundy
PHONE: 515-983-4070
EMAIL: linh.vangundy@das.iowa.gov

FOB: FOB Dest, Freight Prepaid

Contract For: ASL Interpreting Services

The parties agree to comply with the terms and conditions on the following attachments which are by this reference made a part of the Agreement. Attachments are on file with the Department of Administrative Services - Central Procurement.

Attachment 1: Competitive Solicitation 005-RFB-1966-2026

Attachment 2: Contractor's Response to Competitive Solicitation 005-RFB-1966-2026 (except for any contractor objection or amendment to the Competitive Solicitation Document requirements that the State has not explicitly agreed to in writing)

Attachment 3: Contractor's Cost (final pricing documentation) Response to competitive solicitation document 005-RFB-1966-2026.

Please see MA 26092 rev1 for updated services/rates effective 1/1/1/2026.

Sales Contact:
Susan Hardine
515-265-5433
schedule@lifeinterpreter.com

Without affecting the approved Goods or Service prices or discounts specified in the Contract, the State of Iowa shall receive one percent (1.00%) administrative fee on all sales made within the State of Iowa against this agreement. The administration fee due to the State of Iowa shall be paid quarterly by the Contractor directly to the State of Iowa, made payable to the Iowa Department of Administrative Services.

RENEWAL OPTIONS

FROM	11-01-2027	**TO**	10-31-2028
FROM	11-01-2028	**TO**	10-31-2029
FROM	11-01-2029	**TO**	10-31-2030
FROM	11-01-2030	**TO**	10-31-2031

AUTHORIZED DEPARTMENT

ALL
SUB Other Governmental Entities

LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE
1	0.00000	HOUR	96167	$ 75.000000 $ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

Sign Language Services for the Hearing Impaired
ASL On-Site Interpreting

On-Site ASL Interpreting(All Territories)

Portal-portal.

Travel time will be billed at the same hourly rate. Travel time will be billed portal-to-portal, at the regular hourly interpreting rate, to and from the interpreters domicile.

Two-hour minimum.

Interpreting time will be billed to the next nearest quarter hour.

Cancellations made less than 36 hours before the scheduled assignment are subject to the full scheduled interpreting fee.

2	0.00000	MIN	96167	$ 2.200000 $ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

Sign Language Services for the Hearing Impaired
ASL Video Remote Interpreting (VRI)

ASL Video Remote Interpreting (VRI) (All Territories)

One hour minimum billed in 15-minute increments thereafter.

Rate reduction to $2.20/min effective 1/1/2026(per Susan Hardine email approval)

3	0.00000	HOUR	96167	$ 175.000000 $ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

Sign Language Services for the Hearing Impaired
CART Services & Cued Speech Services

CART Services & Cued Speech Services
On-Site Interpreting(All Territories)

Portal-portal.

Travel time will be billed at the same hourly rate. Travel time will be billed portal-to-portal, at the regular hourly interpreting rate, to and from the interpreters domicile.

LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE

Two-hour minimum.

Interpreting time will be billed to the next nearest quarter hour.

Cancellations made less than 36 hours before the scheduled assignment are subject to the full scheduled interpreting fee.

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4 **0.00000** **MIN** **96167** **$ 2.750000**

$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: **FINAL**

Sign Language Services for the Hearing Impaired

ASL Video Remote Interpreting (VRI) - Social Media

ASL Video Remote Interpreting (VRI)
Social Media(All Territories)

These rate applies to all interpreting services provided for social media content, live streaming events, webinars, and pre-recorded video productions in which Life Interpretation utilizes software to embed interpreters into the recorded content. These interpretations become a permanent part of the production and will remain available to viewers indefinitely.

The $2.75/min is NOT an addition to the $2.50/min.

One hour minimum billed in 15-minute increments thereafter.

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5 **0.00000** **HOUR** **96167** **$ 58.000000**

$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: **FINAL**

Sign Language Services for the Hearing Impaired

On-Site Deaf Interpreting(subcontractor rate)

On-Site Deaf Interpreting(subcontractor rate)
(All Territories)

Portal-portal.

Travel time will be billed at the same hourly rate. Travel time will be billed portal-to-portal, at the regular hourly interpreting rate, to and from the interpreters domicile.

Two-hour minimum.

Interpreting time will be billed to the next nearest quarter hour.

Cancellations made less than 36 hours before the scheduled assignment are subject to the full scheduled interpreting fee.

Effective 1/1/2026(per Susan Hardine email approval)

TERMS AND CONDITIONS

Referenced Terms

The parties agree to comply with the terms and conditions pursuant to the bid process which are by this reference made a part of the Agreement.

THIS MASTER AGREEMENT IS EFFECTIVE AS OF THE LATEST DATE SHOWN IN "EFFECTIVE BEGIN DATE" IN THE UPPER RIGHT HAND CORNER OR THE DATE BELOW SIGNED BY THE STATE OF IOWA.

CONTRACTOR	STATE OF IOWA
CONTRACTOR'S NAME (If other than an individual, state whether a corp, partnership, etc. Life Interpretation Inc Corp	**AGENCY NAME** Dept. of Administrative Services-Central Procurement
BY (Authorized Signature) **Date Signed** Life Interpretation, Inc (Sep 13, 2026 17:13:07 CDT) 09/13/2026	**BY (Authorized Signature)** **Date Signed** Linh Van Gundy (Sep 14, 2026 08:10:38 CDT) 09/14/2026
Printed Name and Title of Person Signing Susan Hardine Director	**Printed Name and Title of Person Signing** Linh Van Gundy, Statewide Procurement Officer
Address P. O. Box 5002 Des Moines Iowa 50305	**Address** 1305 E. Walnut St. | Des Moines, IA 50319