

RFQ MP235820057 - Camp Dodge Pest Control Questions & Answers

1. What are the expectations for treating Building A-01's basement?

Customer Response:

Pest Control come to A01 regularly. They typically do 1st and 2nd. Not the basement. If they do the basement, they need to be escort. No one report of pest problem in the Basement that I know off.

Summary: *There is not much history pest control issues in the basement so there has not been a need to complete it. In order to complete pest control services, you would need to be escorted by personnel with access/security clearance to access the basement.*

2. What are the expectations for bed bugs and termite treatments?

- Will there be a scheduled service/inspection for these insects or will be these be included under as-needed services?

Customer Response:

(Camp Dodge Lodging) Bed bugs-No inspection, as needed services. I do not know about termite inspections.

Summary: *Bed bugs and termites are services that would be addressed/requested on a case-by-case scenario. Current pest control provider at the time of the issue is given preference of addressing the issues. There are no current needs for bed bugs treatments or termite services for any of our facilities.*

3. How many call backs were there under the previous contract and the main reasons for the call backs? An average number per year would do the trick.

Customer Response:

(DPW) DPW records indicate we had 11 call backs for ants and 9 call backs for mice this past year.

(Camp Dodge Lodging): Current vendor reviews a log at PT01 and reviews/addresses callbacks on a weekly basis.

Summary: *Due to the large number of buildings on Camp Dodge the current vendor schedules/completes the monthly/quarterly inspection in a way that has them being at Camp Dodge almost weekly so that helps address issues prior to callbacks being called in/requested. There are no requirements to report weekly to PT01 or any of our*

buildings. The expectation for callback response is to have a technician dispatched 24-48hrs from the time the callback is requested via email/phone.

4. How many day of the week/hours is the current provider spending on site?

Customer Response:

(Camp Dodge Lodging): Vendor is on post once per week and takes care of any issues.

Summary: *Due to the large number of buildings on Camp Dodge the current vendor schedules/completes the monthly/quarterly inspection in a way that has them being at Camp Dodge almost weekly so that helps address issues prior to callbacks being called in/requested. There are no requirements to report weekly to PT01 or any of our buildings. The expectation for callback response is to have a technician dispatched 24 -48 hours from the time the callback is requested via email/phone.*

5. Are bed bugs (inspection, treatments) priced separately?

Customer Response:

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Summary: *Bed bugs and termites are services that would be addressed/requested on a case-by-case scenario. Current pest control provider at the time of the issue is given preference of addressing the issues. There are no current needs for bed bugs treatments or termite services for any of our facilities.*

6. What is the total # of call backs for the last year?

Customer Response:

(DPW) DPW records indicate we had 11 call backs for ants and 9 call backs for mice this past year.

(Camp Dodge Lodging): Current vendor reviews a log at PT01 and reviews/addresses callbacks on a weekly basis.

Summary: *Due to the large number of buildings on Camp Dodge the current vendor schedules/completes the monthly/quarterly inspection in a way that has them being at Camp Dodge almost weekly so that helps address issues prior to callbacks being called in/requested. There are no requirements to report weekly to PT01 or any of our buildings. The expectation for callback response is to have a technician dispatched 24-48hrs from the time the callback is requested via email/phone.*