

RESEA Evaluation Questions and Clarifications #2 RFP 309MD106901

1) Could you please provide the following clarification related to the discussion about sample size found on page 19 of the RFP?

- What is the expected minimum number of UI claimants each year who are eligible to be profiled for participation in RESEA?

15,600

- How many of these eligible claimants are scheduled for an RESEA each year based on their profiling scores?

15,600 – Iowa is able to schedule all eligible RESEA participants.

2) Could you please provide clarification related to the 3rd paragraph found on page 21 which states, "Iowa plans to offer **additional individualized RESEA meetings** and believes this will assist the customer to update their re-employment plan, gain additional re-employment services, obtain more referrals to partner programs/services and can troubleshoot job seeking issues with their RESEA Career Planner".

- Is the additional individualized RESEA meeting referred to the SUB RESEA as described on page 20?

Yes

- What is the maximum number of additional RESEA meetings that Iowa will offer to claimants (i.e., those in addition to the initial RESEA meeting)?

At this time, Iowa will only offer one in addition to the initial.

3) Section 3.2.6.5 on page 15 requests letters of reference from three (3) previous customers or clients knowledgeable of the Respondent's performance in providing goods and/or services similar to the goods and/or services described in this RFP and a contact person and telephone number for each reference?

- Should the letters of reference be submitted with the proposal or sent directly to the Issuing Officer? **Submitted with your proposal.**

- Is there a specific format for the letter or topics to be covered? **Business letter and the topic should be relevant to the services requested within this RFP.**