

Bidders' Questions - Iowa Department of Health and Human Services – Youth Mental Health Services (DCAT4-25-015)

| Question | Bidder's Question | Response |
|----------|---|--|
| 1 | Does the mental health provider need to be licensed in Iowa? | If the Bidder's proposal includes services that are required to be delivered by licensed mental health providers in the state of Iowa, the Bidder must be licensed. If a Bidder's proposal contains services that do not require licensure in the state of Iowa, the Bidder need not be licensed by the State of Iowa. |
| 2 | Will you consider working with a [provider] licensed in another state who is in the process of obtaining their medical license in Iowa? | If the Bidder's proposal includes services that are required to be delivered by licensed mental health providers in the state of Iowa, the Bidder must be licensed by the State of Iowa. |
| 3 | Can assessment and counseling services be provided by telehealth, in person or both | Although the Bidder's proposal may include the use of virtual service delivery, the primary method of service delivery should be in person. |
| 4 | Can the RFP/BID response be hand delivered or does it need to be sent in the mail as requested in the RFP? | Bid Proposals may not be hand-delivered. Bid Proposals are to be mailed through the postal service or shipping service. |
| 5 | Can expectations identified in the RFP be negotiated during contracting? | There may be minimal changes to the general terms and conditions. However, negotiations may not undermine the competition selection process by materially changing the original scope of work. |