

AMENDMENT 2
RFP 19-000
INCARCERATED INDIVIDUAL COMMUNICATIONS SYSTEMS (IICS)

1.1.2 Changes and Amendments. The ICN reserves the right to amend the RFP at any time. If the ICN amends the RFP, the ICN will post the amendment on its web site. It is suggested that all Vendors check the ICN web page periodically, for updates, amendments, etc. Vendors' bid proposals must include acknowledgment of all amendments issued by ICN. If the ICN amends the RFP after the closing date of receipt of proposals, the ICN may, in its sole discretion, allow Vendors to amend their bid proposals in response to the ICN's amendment.

Pursuant to RFP Section 1.1.2, listed above, the ICN makes the following clarifications to the first round of Question & Answers.

Question & Answer Round One, Question 27 shall be further clarified.

Question 27: Sections 4.5.18 on RFP p. 19-20 requires a Video Visitation System and Email System. Would the State prefer a single kiosk system that would support all services – Video, Email and Text?

(Original) Response: Yes

Follow-up Clarification:

After further review DOC has determined that the current O-mail system and kiosks shall remain a standalone, separate system.

The Vendor proposed System shall provide phone, tablet, text, music, video and video visitation services as identified within the RFP.

- Any Vendor proposed System shall not be required to integrate with, access or utilize the current O-mail system or related kiosks.
- The new Vendor's System will NOT be replacing the current kiosks, however may be required to install a limited number of kiosks in each institution, to operate with its phone, tablet and video visitation system.

Although DOC is not requiring the Vendor proposed System to integrate with the O-mail system or current kiosks, Vendor shall provide requested O-mail and kiosk detail within its RFP response so DOC may consider future integration, access or Vendor System deployment.