

**Iowa Education Portal Single Sign On Solution
 Questions and Answers from Vendors
 March 8, 2023**

	Vendor Question	Answer
1	If this RFI greenlights a solicitation, what is the estimated timeframe for procurement?	The IDOE anticipates releasing an RFP later this year.
2	What is the anticipated contract value?	The value is dependent on the vendor capabilities to meet the IDOE requirements which will be outlined in an RFP.
3	Is there a current vendor providing these services? If so, how may I obtain copies of any contract documents?	Current portal functionality is provided by two services: the State of Iowa/OCIO Enterprise A&A; and a portal application created by Boon IT.
4	Is the intention to expand the portal to be used by students at a later date?	The IDOE would be interested in vendors capabilities to expand and include student accounts.
5	Section 1.8 states the response may be provided electronically only, Section 1.4 states hard copies are needed. Please clarify whether the hard copies are mandatory or optional.	Electronic copies will suffice.
6	If we are sending a paper response, does this need to be postmarked by the due date, or delivered by the due date?	Post marked.
7	Is paper submission required?	No.
8	Is there budget allocated for this project?	The budget is dependent on the features available in the solution.
9	What is the current SSO system that will need to be migrated off of?	The Iowa Education Portal (EdPortal) is current the Department's SSO system.

10	What does the state do for MFA?	Multifactor authentication needs to be part of this new solution. This new solution will have to integrate with the State's OKTA system, and other identity platforms via SAML, Oath or other methods.
11	Is there a preference for an on-prem vs. cloud deployment?	The Department is interested in a software as a service solution. On-prem vs. cloud- hosting is up to the vendor based on expectations for meeting uptime, redundancy and disaster recovery requirements.
12	Are parents and students in scope for this RFI or just the workforce?	The IDOE would be interested in vendors capabilities to expand and include student and parent accounts.
13	Total Cost of Ownership will include migration, set up, tuning, etc. We have a network of delivery partners, but will need to get them involved for scoping, is the state willing to meet prior to the end date to get a formalized statement of work?	The purpose of this RFI is to better understand vendor capabilities that exist in the marketplace today as well as pricing for the solution and vendor options.
14	Does IDOE have or intend to acquire a SAML server with provisioned users or connected to an identity repository? Do you plan to use an in-house SAML server?	The Department is interested in vendor solutions that include identity management and user repository.
15	Does the IDOE intend to consider RFI responses around various cloud SaaS offerings as part of a larger modernization initiative? Specifically, is there interest in SaaS solutions that can provide an integrating functionality to unify various enterprise applications into one agent workspace for support staff?	This RFI is to learn about vendor solutions available to replace our existing SSO. However, the IDOE is interested in optional functionality that extends beyond the SSO solution as long as it is clearly separated in the vendors response to the RFI.
16	How many internal staff will be working to assist the 60,000+ end users currently being serviced by the IDOE EdPortal?	The existing SSO solution support is distributed based on the different integration. There are two staff managing the core system and

		<p>additional staff who support the various applications that are connected to the SSO. Further, the Office of the Chief Information Officer current provides support for integration into the enterprise A&A identity management system. The IDOE is interested in a standalone solution that can integrate with other third parties for identity management, authorization, and authentication. The IDOE is interested in vendor systems where the majority of users can self-serve.</p>
--	--	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------