



**STATE OF IOWA**  
**MASTER AGREEMENT**  
Contract Declaration and Execution

**MA 005**

**20299B**

**EFFECTIVE BEGIN DATE:** 04-15-2022  
**EXPIRATION DATE:** 04-14-2023  
**PAGE:** 1 of 4

**VENDOR:**

Interactive Services Network Inc  
IPFone  
VS000008287  
Attn: Accounts Receivable  
1035 NE 125th St Ste 200  
North Miami, FL 33161-5840

**VENDOR CONTACT:**

Ed Austin  
**PHONE:** 215-663-3601  
**EMAIL:** eaustin@ipfone.com

**ISSUER:**

Randy Bennett  
**PHONE:** 515-322-1210  
**EMAIL:** Randy.Bennett@iowa.gov

**EXT:**

**FOB:** FOB Dest, Freight Prepaid

**Contract For:** Unify Telecommunications Equipment Maintenance

The parties agree to comply with the terms and conditions on the following attachments which are by this reference made a part of the Agreement.

Attachments are on file with the Department of Administrative Services - Central Procurement.

Attachment 1: Competitive Solicitation RFB0520005227

Attachment 2: Contractor's Response to Solicitation Criteria RFB0520005227 (except for any contractor objection or amendment to the Competitive Solicitation Document requirements that the State has not explicitly agreed to in writing)

Attachment 3: Bid Tabulation to competitive solicitation RFB0520005227.

For ordering contact: Dorothy Begnaud, 215-663-3602, dbegnaud@ipfone.com

For billing contact: Amy Tenn, 720-279-6710, atenn@ipfone.com

**RENEWAL OPTIONS**

<b>FROM</b>	04-15-2023	<b>TO</b>	04-14-2024
<b>FROM</b>	04-15-2024	<b>TO</b>	04-14-2025
<b>FROM</b>	04-15-2025	<b>TO</b>	04-14-2026

**AUTHORIZED DEPARTMENT**

ALL  
SUB Other Governmental Entities



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LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE
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1	0.00000	HOURL	92037	\$ 100.000000
				\$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

Networking Services (Including Installation, Security, and M  
Phone Support - Regular Hours

8-5 Business Day (8:00 am - 5:00pm Monday - Friday)

Minimum Hours Billed (pertains to repair services & remote work)

Billed in 15 minute increments.

2	0.00000	HOURL	92037	\$ 150.000000
				\$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

Networking Services (Including Installation, Security, and M  
Phone Support - Non Regular Hours

Evenings & Saturday (5:01pm - 7:59am Monday - Friday & all day  
Saturday)

Minimum Hours Billed (pertains to repair services & remote work)

2 hour minimum. Billed in 15 minute increments after the 2 hour  
minimum.

3	0.00000	HOURL	92037	\$ 200.000000
				\$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

Networking Services (Including Installation, Security, and M  
Phone Support - Sunday & Holidays

Minimum Hours Billed (pertains to repair services & remote work)

2 hour minimum. Billed in 15 minute increments after the 2 hour  
minimum.

4	0.00000	EA	92037	\$ 0.000000
				\$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

Networking Services (Including Installation, Security, and M  
Unify Support - Parts and Equipment

15% off list price. Labor to install based on rates listed above.  
Labor on large projects priced separately.



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LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE
----------	--------------------------	------	-------------------------	------------------------------

5	0.00000	EA	92037	\$ 0.000000
				\$ 0.000000

REF DOC: REF VNDR LN: REF COMM LN: REF TYPE: FINAL

Networking Services (Including Installation, Security, and M  
Unify Support - Licensing

15% off list price. Labor to install based on rates listed above.  
Labor on large projects priced separately. Unify systems must be at  
current SW release to add licensing



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**TERMS AND CONDITIONS**

**Goods Effective 1 May 16**

The parties agree to comply with the terms and conditions on the following web site which are by this reference made a part of the Agreement. General Terms and Conditions for goods contracts are posted at: <https://das.iowa.gov/sites/default/files/procurement/pdf/050116%20terms%20goods.pdf>

**Services Effective 1 May 16**

The parties agree to comply with the terms and conditions on the following web site which are by this reference made a part of the Agreement. General Terms and Conditions for service contracts are posted at: <https://das.iowa.gov/sites/default/files/procurement/pdf/050116%20terms%20services.pdf>

**THIS MASTER AGREEMENT IS EFFECTIVE AS OF THE LATEST DATE SHOWN IN "EFFECTIVE BEGIN DATE" IN THE UPPER RIGHT HAND CORNER OR THE DATE BELOW SIGNED BY THE STATE OF IOWA.**

CONTRACTOR	STATE OF IOWA
CONTRACTOR'S NAME (If other than an individual, state whether a corp, partnership, etc.) Interactive Services Network Inc. DBA IPFone	AGENCY NAME <b>DAS Procurement</b>
BY (Authorized Signature)      Date Signed <u>Ross DeBernardis 12/31/2021</u> <a href="#">Ross DeBernardis 12/31/2021 (Dec 31, 2021 12:37 EST)</a>	BY (Authorized Signature)      Date Signed <u>Randy Bennett</u> <a href="#">Randy Bennett (Jan 3, 2022 08:13 CST)</a>
Printed Name and Title of Person Signing Ross DeBernardis VP Strategic Alliances	Printed Name and Title of Person Signing Randy Bennett - Purchasing Agent
Address 1035 NE 125st Suite 200 North Miami, FL. 33161-5840	Address Hoover Bldg., 3rd Floor, 1305 E. Walnut St., Des Moines, Iowa 50319-0105