

# We Speak Your Customer's Language



## How We Work

Through our portfolio, we customize and deliver language services in 240+ languages and dialects. For all of our NASPO ValuePoint partners, we want you to know that Language Link is fully committed to helping our first responder and government partners. We help you reach your audience wherever they are in the languages they speak. Our robust suite of translation, localization, interpretation, audio video, ADA compliance, and other customized solutions will help you ensure that you provide easy and convenient access to the critical services your agency provides.

## How soon can I start using Language Link's services?

The state of Iowa has an active agreement and if your agency qualifies, you can sign up today. Once we process your request, you can access language services in as little as one business day.



### Over-the-Phone Interpretation

Our Over-the-Phone Interpretation call center is fully operational and available to assist you in 240+ languages, 24/7/365. Our services are HIPAA compliant, easy to access, cost effective and useful in any industry.



### Video Remote Interpretation

Our expert team of linguists brings you broadcast-quality interpretation in multiple languages including ASL. Quickly connect to qualified interpreters on any device with an internet connection and web cam; no special equipment required.



### Document Translation

Our professional linguists provide accurate and consistent translations of your documents, training materials, forms, eLearning courses and website content.

### Contract Questions

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 Iowa Department of Administrative Services  
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### Strategic Sourcing and Purchasing with State of Iowa Contracts

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Ready to sign up for our services?  
 Contact us at [naspo@language.link](mailto:naspo@language.link)

Contact Us

